

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2016

Docket No. ACR2016

RESPONSES OF THE UNITED STATES POSTAL SERVICE TO
QUESTIONS 14 AND 20-22 OF CHAIRMAN'S INFORMATION REQUEST NO. 3

The United States Postal Service hereby provides its responses to the above-listed questions of Chairman's Information Request No. 3, issued on January 6, 2017. Each question is stated verbatim and followed by the response. Other answers are still under preparation.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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**RESPONSES OF THE UNITED STATES POSTAL SERVICE
TO CHAIRMAN'S INFORMATION REQUEST NO. 3**

- 14.** The KPG Strategic Services Agreement describes the conditions for date-certain delivery performance in which late delivery results in penalties in the form of a postage refund. Please provide all fiscal year, calendar year, and/or quarterly reports that measure the service performance of Inbound EMS from KPG-member posts with respect to late deliveries, penalties, and any other service performance metrics, including the number of late deliveries for which a postage refund was made and the total amount of such refunds in FY 2016 for each KPG-member post.

RESPONSE:

Please see the file ChIR No 3 Q14 Claims_FY16.pdf filed under seal as part of USPS-FY16-NP32. This material contains proprietary information for which members of the Kahala Posts Group may have an interest. The members have been notified, and Vincent J. Mougey, Vincent.J.Mougey@usps.gov and +852 2528 6716, is the appropriate contact.

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- 20.** For Quarter 4 and all of CY 2015, please provide final Quarter 4 and annual service performance measurements for purposes of the inward land rate bonus.

RESPONSE:

For purposes of the inward land rate bonus for UPU parcels, there are no quarterly or annual results. Inward land rate bonuses are determined based on the prior 6-month service performance measurement reports. The CY 2015 reports are filed under seal as part of USPS-FY16-NP32.

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- 21.** For CY 2016, please provide the results of the Postal Service's preliminary or final quarterly and annual service performance measurements for purposes of the inward land rate bonus. If preliminary or final results are not available, please provide the expected date of availability.

RESPONSE:

For purposes of the inward land rate bonus for UPU parcels, there are no quarterly or annual results. Inward land rate bonuses are determined based on the prior 6-month service performance measurement reports. The CY 2016 reports are filed under seal as part of USPS-FY16-NP32.

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- 22.** If the Postal Service did not meet the service feature requirements for a UPU inward land rate bonus, please provide the amount of forfeited revenue for CY 2015 and for CY 2016 available to date.

RESPONSE:

Please see the materials provided under seal as part of USPS-FY16-NP32.